



Modern Education Society's
Neville Wadia Institute of Management Studies & Research, Pune
(Permanently affiliated to Savitribai Phule Pune University, Accredited by NAAC
Approved by AICTE, recognized under 2 (f) & 12 (b) sections of UGC Act)
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CRITERIA V: STUDENT SUPPORT AND PROGRESSION

Key Indicator:5.1.4 STUDENT SUPPORT

Metric No. 5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organisation wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

HEI Response:

A. All of the above

List of Supporting Documents as per SOP:

Metric No. 5.1.4 (QnM)		
Sr. No.	Title of Documents	Web link
1	Proof w.r.t Organization wide awareness and undertakings on policies with zero tolerance	View Document
2	Proof related to Mechanisms for submission of online/offline students' grievances	View Document
3	Proof for Implementation of guidelines of statutory/regulatory bodies	View Document
4	Details of statutory/regulatory Committees (to be notified in institutional website also)	View Document
5	Annual report of the committee motioning the activities and number of grievances redressed to prove timely redressal of the grievances	View Document